



Title: **Performance and Risk Framework**
Wards Affected: **All**
To: **Audit Committee** On: **29 July 2015**
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1. Background

- 1.1 At its meeting on 18 March 2015, the Audit Committee received a report which outlined the Council's Performance and Risk Framework. The framework addresses concerns that the risk register had become too strategic and that operational detail was lacking.
- 1.2 The framework also demonstrates how the Council will bring together performance and risk management. Bringing these elements together will allow the Council's Senior Leadership Team and Elected Members to effectively review and challenge performance, and also understand how we are achieving our aims and ambitions and what the risks to success might be.
- 1.3 The purpose of this report is to update the Audit Committee on the progress made in relation to how the Council is managing its performance and risk.

2. Introduction

- 2.1 The Council's Performance and Risk Framework is clear that performance and risk management should be aligned to the Corporate Plan.
- 2.2 The Corporate Plan for 2015 to 2019 has been drafted and will be considered by Council on 23rd July 2015. The draft Corporate Plan sets out two overarching ambitions of a prosperous and healthy Torbay, supported by five targeted action areas which are:
 - Protecting all children and giving them the best start in life.
 - Working towards a prosperous Torbay.
 - Promoting healthy lifestyles across Torbay.
 - Ensuring Torbay remains an attractive and safe place to live and visit.
 - Protecting and supporting vulnerable adults.

2.3 Subject to approval at Council, the next stage for the Corporate Plan will see the development of longer term Delivery Plans against these five targeted actions. These delivery plans will set out the specific projects and actions the Council will undertake in order to achieve the ambitions of the Corporate Plan.

2.4 In developing the delivery plans outlined above, Performance and Risk Dashboards will be produced for each of the targeted action areas, and therefore will clearly align to the Corporate Plan.

3. Performance and Risk Management of the Corporate Plan

3.1 At an operational level the Policy, Performance and Review Team are currently working with the Senior Leadership Team (SLT) to review and revise operational and departmental performance and risk measures.

3.2 From these operational performance and risk measures, we will be identifying a smaller set of measures which will be used to formulate the first Performance and Risk Dashboards. It is these dashboards which will sit alongside the Corporate Plan Delivery Plans and will demonstrate whether we are achieving the ambitions of the Corporate Plan.

3.3 As the targeted action areas are cross cutting across the entire Council, it is considered appropriate for officers from different business units to be involved in identifying and challenging the appropriate corporate performance and risk measures. The proposal for 'Performance and Risk Groups' will be explored further.

3.3 The Performance and Risk dashboards will be presented to SLT for them to consider on a monthly basis. SLT will then be able to review and challenge the council's performance and risks. Operational performance and risks will continue to be monitored in business units, and issues of concern will be escalated to SLT for their review and consideration.

3.4 Once a quarter, a composite report including performance, risk and financial management information will be considered by the Overview and Scrutiny Board which will mean that there is open, democratic review and challenge to how well the Council is meeting its ambitions within the financial envelope.

3.5 Work to identify appropriate performance and risk measures has already commenced with the Council's Senior Leadership Team and attached for your consideration are the performance and risk dashboards for 'Protecting all children and giving them the best start in life' and 'Ensuring Torbay remains an attractive and safe place to live and visit'.

3.6 Subject the Council approving the Corporate Plan on 23 July 2015, a report will be prepared for the Audit Committee which will include the Performance and Risk Dashboards for all five targeted action areas.

Anne-Marie Bond
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Appendices

Appendix 1

Draft Performance and Risk Dashboard: Protecting all children and giving them the best start in life

Appendix 2

Draft Performance and Risk Dashboard: Ensuring Torbay remains an attractive and safe place to live and visit.